



MARTIN BROWER, A FIVE-STAR PARTNER WITH A "ZERO ACCIDENT" GOAL

Martin Brower France, the exclusive logistics provider for the world's leading fast-food company, was among the first partners of the Canadian manufacturer to implement the innovative POWERCHOCK wheel lock system.



Thierry Allègre
Director of Operations
Support.



The Martin Brower site in Rosières-aux-Salines is one of nine logistics facilities in France equipped with POWERCHOCK vehicle restraints.

GMR Safety's story began more than 25 years ago in Quebec, but the European adventure really began in 2014. Martin Brower France, exclusive logistics service provider for the world's fast food industry leader, was among the Canadian manufacturer's first partners to adopt the innovative concept of the POWERCHOCK wheel restraint system.

Club DEMETER's 2015 Appel à Projets Innovants (API) [Call for Innovative Projects] was the scene of the meeting between the two businesses. GMR Safety was named one of the winners of the event, thanks to its **ergonomic POWERCHOCK 5** solution. Gaétan Jetté, president and founder of the Canadian firm, and his partner Vincent Trémouilhe met with Martin Brower France's Thierry Allègre, Director of Operations Support, and Gérard Divaret, Technical Director.

They quickly recognized the simplicity and efficiency of the new type of wheel restraint.

Safety on Loading Docks: An Integral Part of Martin Brower's Health and Safety Policy

Because any accident is unacceptable, and because workplace safety is in Martin Brower's DNA, it does everything it can – every day – to protect its team members. Consequently, in each of the 19 countries where the logistics provider operates, this credo is expressed through implementation of effective measures and reliable equipment.

In France, Martin Brower's numbers speak for themselves: 63 million packages per day, prepared and delivered to more than 1,500 restaurants, a total 516,000 tons of product. With this kind of cargo flow distributed over nine sites in France, transshipment operations at loading docks result in hazardous situations for goods and, especially, for people.

Faced with this reality, and within the context of an overall focus on health and safety culture for all team members,









Martin Brower France ensures the safety of its personnel at loading docks with POWERCHOCK vehicle restraints.

Martin Brower France's teams promote the "durability, simplicity, and reliability" of the POWERCHOCK restraint systems, built to secure all types of vehicles. "The five-year warranty that covers the wheel chock system, even in the event of early departure attempts is, of course, another of the reasons we opted for this safety equipment," points out Thierry Allègre.

The Safe Choice for Maximum Operational Efficiency

When it began operation in 2016, the logistics site at La Brède, near Bordeaux, was equipped with the POWERCHOCK 5 vehicle restraint system. "We are completely satisfied with the equipment, and the drivers have adapted well to the systems," Gérard Divaret quickly declared, after all loading docks had been equipped.

Soon after that, the equipment was installed at all sites in France. The reasons for this deployment? The POWER-CHOCK system's virtually non-existent need for maintenance, combined with its effectiveness and durability, allowed Martin Brower to focus on their core business.

Consequently, seven years after the first installations, the situation is clear: thanks to team satisfaction and the group's influence, there is no doubt that Martin Brower helped GMR Safety's expansion in France. The Quebec firm is proud of this partnership.

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A Partnership Built on Listening and Trust

Beyond the product itself, "it's the support and responsiveness of the GMR Safety teams that convinced us," adds Thierry Allègre. Illustrative of the Canadian firm's philosophy, entirely focussed on a partnership approach, this testimonial is a reward and a real source of motivation for Vincent Trémouilhe, now Key Account Manager for Europe, and a full participant in the development of the partnership between the two businesses.

"Our role is to guide our customers, but also to be open to advice they may provide us with, in terms of product improvement. There is no substitute for the customer's voice when it comes to meeting the customer's needs — especially when people's safety is at stake," explains Vincent Trémouilhe.



The POWERCHOCK wheel chocks are installed on Martin Brower's logistics site in Bordeaux since 2016.

And finally, Gaétan Jetté: "The relationship we've established with Martin Brower fits the definition of the word 'partner' perfectly, as we understand it at GMR Safety: combining each party's strengths and knowledge, to co-create – with shared purpose – products that are always more efficient and innovative." A 'Zero-Accident' goal.